

Module Details	
Module Title	Service Users' and Carers' Perspectives
Module Code	SOW4008-B
Academic Year	2021/2
Credits	20
School	School of Social Sciences
FHEQ Level	FHEQ Level 4

Contact Hours	
Type	Hours
Lectures	21
Tutorials	12
Directed Study	167

Availability	
Occurrence	Location / Period
BDA	University of Bradford / Semester 2

Module Aims
To provide an informed understanding of the knowledge, perspectives and insights developed by service users and carers of the policies and practices of social work and social care.

Outline Syllabus
N/A

Learning Outcomes	
Outcome Number	Description
01	a) Identify the historical and social policy context of legislation and policy guidance informing service user and carer involvement in social work and social care practice; b) Critically review service user and carer perspectives of the functions and nature of welfare services; c) Critically appraise a range of approaches to, and models of, service user and carer participation in social work and social care practice; d) Demonstrate an understanding of the principles and practice of working in partnership with service users and carers. e) Demonstrate an understanding of the challenges facing social workers and social care professionals in enabling service users and carers to participate meaningfully in decision-making processes that affect their lives; f) Demonstrate an understanding of how social workers and social care professionals can overcome the barriers to effective participation of service users and carers.
02	a) Demonstrate awareness and appreciation of service users' and carers' expertise (knowledge, lived experiences and insights); b) Reflect on approaches that increase service users' and carers' resources, capacity and power to influence factors affecting their lives; c) Engage with service users and carers in ways that are characterised by openness, reciprocity, mutual respect, mutual accountability and explicit recognition of the powers of the social worker.
03	a) Apply creative skills and judgement, in work with service users, carers and others who hold relevant information or expertise; b) Demonstrate an understanding of the importance of evidence-based practice

Learning, Teaching and Assessment Strategy
<p>Lectures and workshops led by guest speakers will be used to provide background knowledge (LOs 1a - 1f, 2a - 2c, 3a, 3b), with small group work and case studies used to explore and analyse issues (LOs 1d, 1e, 2a - 2c, 3a, 3b) and to provide formative assessment. Tutor input and directed reading will support the achievement of all LOs.</p> <p>A portfolio of a group presentation which will count for 50 per cent of the summative assessment, will assess learning outcomes 1a - 1f, 2a - 2c and 3a. A 1,500 word assignment, written after the group presentation, will assess the following learning outcomes: 1c, 1d, 1e, 2a, 3b. Student-led group work sessions will be timetabled to facilitate preparation for the group presentation portfolio.</p>

Mode of Assessment			
Type	Method	Description	Weighting
Summative	Presentation	Group Presentation; Supplementary: Individual or group presentation	50%
Summative	Coursework	1500 word essay	50%

Reading List
To access the reading list for this module, please visit https://bradford.rl.talis.com/index.html

Please note:

This module descriptor has been published in advance of the academic year to which it applies. Every effort has been made to ensure that the information is accurate at the time of publication, but minor changes may occur given the interval between publishing and commencement of teaching. Upon commencement of the module, students will receive a handbook with further detail about the module and any changes will be discussed and/or communicated at this point.

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